

# AUTOMATED EXCEPTION MONITORING

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DATA DRIVEN MANAGEMENT TECHNIQUES are a necessity in today's fast-paced continually changing environments. Add EXCEPTION monitoring and you can move from CRISIS to PREVENTATIVE methods.



**Michael Coburn**  
Superintendent, St. John the Baptist Parish School Board

We are installing an AUTOMATED EXCEPTION MONITORING process layered above our administrative management system to monitor and inform management when there are exceptions to any district plan or policy.

Our implementation includes automated exception notification both "as it happens" and "nightly reviews." These monitors are mostly percent tested and will report an exception only when the exception percent is reached or exceeded.

A three-tier process will include data collection at point of sale, middle management and executive stratas.

Strata one examples are to notify SPED when a SPED student moves, notify Asst. Principals when a student is registered as skip by a teacher, if someone changed a grade four weeks old or older, a student tardy is 4 or more, a student referral is made by a teacher, etc. This type of notification is done automatically "as it happens" removing communication DELAYS from the process.

Strata two includes automated notifications for any corrective action needed for MFP counts, SIS transmissions, Transcript transmissions, PEP transmissions, lunch counts year to year compares, incomplete grades, etc.

Strata three will include monitors for central office needs and will only report when triggers are met or exceeded. Examples are when attendance percents drop 2 points compared to last year, drops are 15 percent higher than last year, MFP counts are 5 percent lower than last year, staff producing F grades more than 15 percent of class, etc.

We are looking forward to working with EDGEAR/JPAMS in installing this concept that will save many management manhours and further advance pro-active rather than reactive management processes.

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